

XO care AS

Håndværkersvinget 6,
2970 Hørsholm
Denmark

2020-10-27

**Subject: COVID-19 – Postponement of the recertification audit
Management System Certification according to ISO 13486:2016 standard**

Dear Customer,

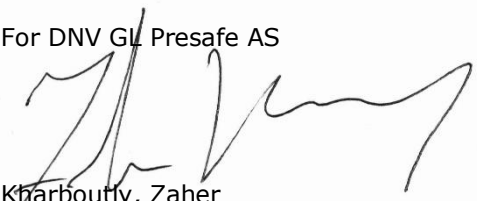
As part of the continuing COVID-19 contingency and with the aim of ensuring the safety of employees/collaborators for the benefit of the entire community of customers and stakeholders and at the same time the continuity of activities, DNV GL is committed to address the critical issues in carrying out certification verification activities, in accordance with the general and specific accreditation requirements.

For these reasons and as agreed by the Operation and Technical functions of DNV GL (with reference to the general requirements based on IAF ID 3 "Information document for the management of extraordinary events or circumstances affecting ABs, CABs and certified organizations" (chapter 3)), we inform you that your recertification audit will be carried out or completed within 12 months (addition of 6 months) of the expiration of the current certificate, no. 249090-2017-AQ-NOR-NA-PS Rev. 1.0 The validity of the aforementioned certificate is considered extended for a maximum period of 12 months and will be renewed, as usual, upon the positive outcome of the technical audit review and certification decision by DNV GL management.

Thanks for the collaboration, we remain available for any further clarification.

Sincerely,

For DNV GL Presafe AS



Kharboutly, Zaher
Certification manager